

## National Training Events Cancellation Policies

### NRMC & NEEC:

If you need to cancel your registration, you must submit a written request to [rrtraining@ag.org](mailto:rrtraining@ag.org) eight (8) days prior to the event start date. Your registration fee will be refunded, less a \$25.00 processing fee. Cancellation requests submitted inside of eight (8) days before the start date of the event will be handled on a case-by-case basis, but may result in forfeiture of the \$100.00 deposit (additional funds paid beyond \$100.00 will be refunded). Refunds are not provided for **no-shows, late arrivals, or early departures** from the event. If you do not arrive to the camp and do not contact the training office prior to the check-in time to advise, you will be considered a **no-show**.

NOTE: A different cancellation policy is in effect for the **NRMC** in Prescott, AZ on August 23-25, 2024. Please see the event listing for more information.

### WCO & JBEI:

If you need to cancel your registration, you must submit a written request to [rrtraining@ag.org](mailto:rrtraining@ag.org) eight (8) days prior to the event start date. Your registration fee will be refunded, less a \$20.00 processing fee. Cancellation requests submitted inside of eight (8) days before the start date of the event will be handled on a case-by-case basis but may result in forfeiture of the full registration fee. Refunds are not provided for **no-shows, late arrivals, or early departures** from the event. If you do not arrive to the conference and do not contact the training office prior to the start time to advise, you will be considered a **no-show**.

### NA & AA:

If you need to cancel your registration, you must submit a written request to [rrtraining@ag.org](mailto:rrtraining@ag.org) thirty (30) days prior to the event start date. Your registration fee will be refunded, less a \$50.00 processing fee. Cancellation requests submitted inside of thirty (30) days before the start date of the event will be handled on a case-by-case basis, but may result in forfeiture of \$100.00 (additional funds paid beyond \$100.00 will be refunded). Refunds are not provided for **no-shows, late arrivals, or early departures** from the event. If you do not arrive to the camp and do not contact the training office prior to the check-in time to advise, you will be considered a **no-show**.

### If a national training event is CANCELLED:

If you have registered for a national training event and it is cancelled due to lack of registrations or other reason, you will be notified as soon as possible and will be provided the opportunity to request a full refund or transfer your registration to another national training event.

We urge leaders to not wait for the event's status to be updated to "Event is a GO" before registering. If you do not register and the event does not receive enough registrations, yours might have made the difference!