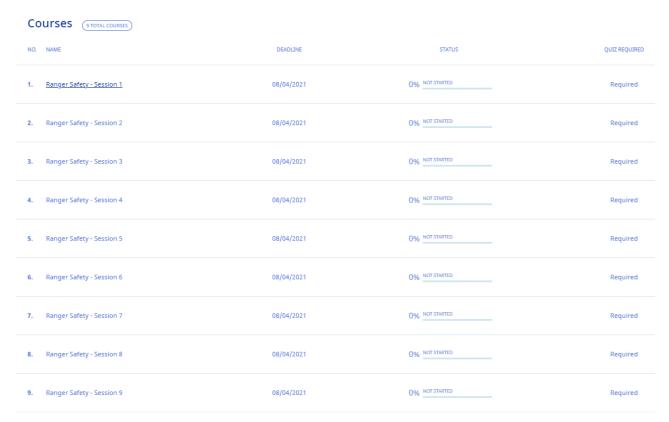
Ranger Safety Online Start Guide

Welcome to Ranger Safety (RS).

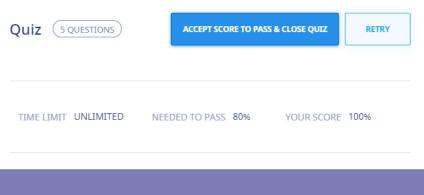
- The RS is offered as a Learning path.
 - Ranger Safety Learning Path is completed online all 9 sessions.
 - The price for Ranger Safety is \$10.00 per person.
- How do I purchase the Ranger Safety Learning Path?
 - 1) Access the online sessions from the Royal Rangers website at: Online Training
 - 2) Select Ranger Safety by adding it to your cart.
 - Select "Checkout"
 - 3) Create a free user account or log in if you already have an online training account.
 - NOTE: Please ensure that you have the correct spelling of your email address when creating your account.
 - NOTE: If you are unsure of the A/G district or network your church is affiliated with, please confirm with your church office or district staff before registering. This information will be useful to your district and region in knowing that you have completed your Ranger Safety course. [NOTE for RR Outposts in independent churches: Your outpost is affiliated with an A/G district or network.]
 - NOTE: Do NOT create an eLeaP account in advance of purchasing a learning path or course. Create your account during the purchase process.
 - NOTE: How you enter your name, including capitalizations, into the account will be how it appears on your certificate of completion for the Ranger Safety course.
 - 4) The system will verify your cart selection.
 - Select "Checkout"
 - 5) Enter your credit card information.
 - Select "Process my payment"
 - 6) You will next see the "Thank You for Your Order" page. It will provide the link to log in to your course.
 - You will receive an Order Confirmation email with your order ID number, your purchased item(s), and the link to your course(s).
 - The email provides the access to your purchased Ranger Safety Learning Path.
- RS is available online only.
 - 1) Online sessions must be taken in order.
 - 2) All online sessions in the Ranger Safety Learning Path are available for (3) months from the date of purchase.
- How do I navigate within the testing portal?
 - Go to https://courseportal.2leap.com/
 - Enter your email and password
 - You will see your Ranger Safety Learning Path you have purchased under the "Learning Paths" tab in your eLeaP account.
 Example:



 Click on "Ranger Safety". You will see the learning path courses (see below/next page) that you must take in order.



- In the example above, you would click on Session 1. Follow the prompts.
 - START COURSE watch video/session
 - Click the blue box START YOUR QUIZ at the bottom left under the quiz instructions.
 - Remember only select one answer per question. The system will allow you to select more than one answer and it will be counted as incorrect.
 - Follow the prompts.
 - Once you pass the quiz, click ACCEPT SCORE TO PASS & CLOSE QUIZ



You are allowed to re-take this quiz.

If you choose to re-take this quiz, your current quiz score will be deleted. If you close the session, you won't be able to retake the quiz

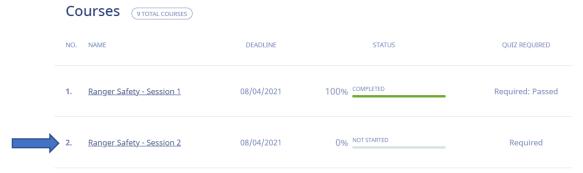
Then a pop-up will appear (see below) click OK

courseportal.2leap.com says

Are you sure you want to ACCEPT this score? If you close the session, you won't be able to retake the quiz. Continue?

OK Cancel

- You are allowed to review each of the questions.
- Then click < BACK TO COURSE (located in lower right corner of screen)
- Then click < <u>BACK TO TRAINING PATH DETAILS</u> (located in lower right corner of screen)
- Click on the next session in your learning path sequence.



- Once you successfully complete each session and have completed the last session in the learning path, click on the last session name in the learning path and you will see on the next screen:
 - DOWNLOAD CERTIFICATE
- Congratulations!
- Online RS is 9 sessions in length each with a quiz after each session
 - Each session contains a video and a 5 or 10-question quiz. The videos are anywhere from 6 to 20 minutes in length.
 - Each quiz requires a passing score of 80%. That means you can get 2 of the 10 questions wrong and still pass or 1 of the 5 questions wrong and still pass.
 - The quiz is open resource. The material is taken from Chapter 27 and each quiz is based on that chapter plus the video.
 - You will need Chapter 27 from your Royal Rangers Leader Manual (3ring version, second printing released in March 2021).
 - Before you start, make sure you have the current Chapter 27. You can verify this in the Leaders Resources track in TracClub under the Leader Manual header. If you have the first (2019) printing of the RR Leader Manual, you will need to download the revised Chapter 27 from the Leaders Resources track.
 - o Each quiz question has only one correct answer. Do NOT select more than one answer.
 - If you do not pass the quiz, you will have the opportunity to retake it. If you fail all of
 your retakes, please refer to the "What if I fail a session quiz, all (3) times?" heading in
 the FAQ's section below.

 NOTE: Do NOT take the quiz again after earning a passing score for the purpose of attempting to earn a perfect score. If you earn a failing score on your final retake, you will be unable to move forward in your learning path and you will need to follow the same procedures under the "What if I fail a session quiz, all (3) times?" FAQ.

Certificates:

- Upon successful completion of all 9 sessions of the Ranger Safety Learning Path, you will receive an online completion certificate for Ranger Safety.
- Certificates are populated with the name you provide during account setup and will note the expiration is 3 years from the date of completion.

Patches:

- For those who have successfully completed the Ranger Safety Learning Path, patches may be purchased through My Healthy Church (item 729572). If ordering online, you will need to do so from their "Order by Item Number" page.
- A discount is provided for chartered outposts.

• Former Ranger Safety:

 The former Ranger Safety that was offered both online and in a classroom setting was discontinued as of December 31, 2020. The online Ranger Safety Learning Path is now required to be taken every three years. The course also fulfills one of the requirements of the SAFETY level of the Outpost Leader Advancement Levels (OLAL).

Ranger Safety (RS) Sessions:

- Session 1: Introduction
- Session 2: Four Steps to Keeping Boys Safe
- Session 3: General Principles for Safety
- Session 4: Weather Hazards
- Session 5: Transportation & Vehicles
- Session 6: Video Technology
- Session 7: Scenario #1
- Session 8: Scenario #2
- Session 9: Wrap-Up

FAQ's

Can an online course be paid for by check or with a GPH account?

No, the purchase of an online course goes through eLeaP software, the service provider, and their system requires a credit card for purchase.

Can payment for the course be made after it is completed?

No, payment is collected by the online platform at the time of purchase. Your credit card will show a charge from TELANIA, LLC. Please keep this receipt for verification if you have questions about your credit card statement.

Can I purchase an online course for someone else?

Yes, but you will need the name and email address of the person you are purchasing the course for. You will create an online account and password for them. You will need to notify them of their password and the link to the course portal where they will login (https://courseportal.2leap.com). If purchasing for more than one other person, each purchase and account/password creation will have to be done separately.

Is there a chartering discount for RS online purchases?

There is not a chartered discount for the online RS Learning Path purchases. The current online sessions do not provide a chartered discount, and the online platform does not have the capability to determine who is and is not chartered.

What are the minimum system requirements for the computer or device I use?

The online platform, eLeaP, does not have any specific system requirements. However, it is recommended that you have a strong, stable internet connection when logged into your course, and that you are using a current internet browser such as Mozilla Firefox, Google Chrome, or Microsoft Edge with all updates installed. You should avoid outdated web browsers such as Internet Explorer that are no longer supported.

What is a learning path?

A learning path is a group of multiple sessions that you must purchase and complete in their entirety to receive credit for full completion of the applicable course. Requirements will be specified in the description of each session within the learning path.

Can I purchase the RS sessions one at a time?

No, sessions cannot be purchased individually; the entire learning path must be purchased if your goal is to complete all the sessions to receive a certificate of completion for the RS course.

Can I stop in the middle of a course or session and resume later?

In our online courses that have multiple chapters and/or lessons, you can stop or take a break during the course and pick it up later where you had previously stopped if you have not logged out. But for a Ranger Safety session in which the entire content is presented in a single video, it is recommended that you allow enough time to view the video in its entirety. You will be able to stop or take a break before starting the quiz.

Do I have to review all the course material before I can complete the quiz?

Yes, it is vital that you have reviewed the course material and any resources in connection with the course (the applicable chapter of the *Royal Rangers Leader Manual*, online or other sources the course has referenced, etc.) thoroughly before completing the quiz.

Can I receive credit for a course without completing the quiz?

No, you must receive a passing score on the quiz before you receive credit for completion of a session within the learning path.

Is Ranger Safety available in Spanish?

Not currently, but we are working on making that available in the future.

What if I fail the quiz?

The system will give you the opportunity to take the quiz up to (3) times. It is strongly recommended that you review the course material (the *Royal Rangers Leader Manual* and the video session) before retaking a quiz. You should not rush through this process. If you fail a quiz, do **NOT** press the ACCEPT SCORE TO PASS & CLOSE button.

What if I fail a session quiz, all (3) times?

If you fail this quiz (3) times, you will be required to email the national office at rrtraining@ag.org to have your failed session reset. You do **NOT** have to purchase a new learning path. (**Note:** You will not be able to proceed to the next session until this session has been successfully reset.) When you email rrtraining@ag.org, please include the following information to ensure the correct account is accessed:

- The exact name you used to register your Ranger Safety Learning Path and the date you purchased it.
- Your username (email address).
- The session that needs to be reset.

Can I stop in the middle of a quiz and resume later?

The training system is setup to allow you to do this, but it is not recommended. Quizzes are not timed so you will have the opportunity to stop and review applicable course materials.

How do I obtain my Certificate of Completion after successfully completing a learning path?

The online platform will generate a completion certificate in the form of a PDF. The learning path requires that you complete and pass all the sessions in sequence, including the final session within the path, to receive your certificate.

Do online courses satisfy Royal Rangers training requirements?

Yes, online courses can be used to complete training requirements for levels of the Outpost Leader Advancement Levels (OLAL) and Organizational Leadership Training (OLT). Refer to the related training pages on the RoyalRangers.com website or to the OLAL or OLT applications for more information.

What if I encounter a problem not addressed in this Online Start Guide?

Email rrtraining@ag.org

Provide a complete description of the issue. Include screen shots when possible. We will respond as quickly as possible. In most instances, we may not be able to respond until we have received a response from eLeaP regarding the problem.

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